

# mySPINE Health

## Physician-Led, Patient-Centered Rapid Recovery Program

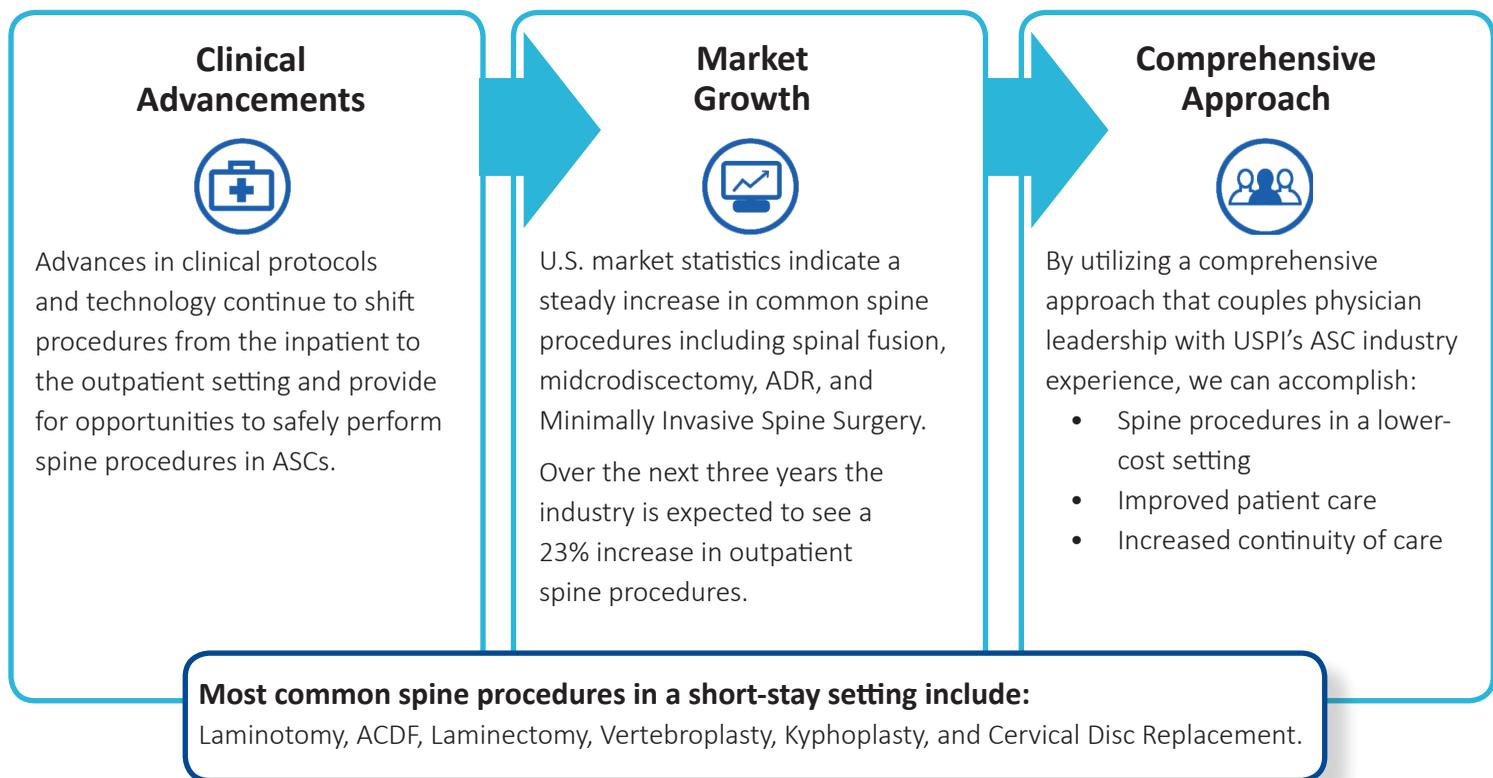
### Introduction

The mySPINE Health Rapid Recovery Program is designed to offer a safe, reliable and cost-effective solution for spine procedures to select patients while offering physicians increased efficiencies with high-quality standards. In addition, the program offers physicians the ability to meet the emerging market demands for appropriate spine patients while achieving increased continuity of care.

### Overview of Program Benefits

- Physician-Led
- Improved Coordination of Patient Care
- Commitment to Superior Outcomes
- Continuous Performance Improvement
- Increased Patient Satisfaction; Higher Nurse-to-Patient Ratio
- Collaborative Team Work and Administrative Support

### The Opportunity



United Surgical Partners  
INTERNATIONAL

For more information about USPI:  
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## Commitment to Patient Satisfaction and Quality Outcomes

**Our Mission:**  
“to provide first-class surgical services for the local community in a safe, comfortable, and welcoming environment - one in which we would be happy to treat our own families.”

Delivering the highest quality care with outstanding service is USPI’s core mission. By providing our physicians with a superior environment of care driven by today’s proven processes and best practices, and coupled with increased efficiencies, the mySPINE Health Rapid Recovery Program will allow us to continue our mission, throughout the complete continuum of care.

The mySPINE Health Rapid Recovery Program will ensure the Patient/Family experience is as good or better than what is being offered elsewhere today. Several important process measures and outcome metrics will be monitored to make certain we keep our commitment. The areas of focus and monitoring include:

- Preoperative office visit
- Patient education, preparation and planning
- ASC Experience: preparation, surgical operation, and post-anesthesia care unit
- ASC stay and discharge process
- Post-discharge rehabilitation and follow-up care

### mySPINE Health Implementation

#### USPI Industry Leadership

USPI’s team of industry leaders and content experts have created customizable clinical guidelines and a business operation model for ease of implementation, providing first-to-market capabilities for this service that include:

- Facility readiness checklist
- Business and clinical operations
- Outcome measures and metrics
- Proforma
- Implementation team
- Full scope resource and contact list
- Regulatory and governance
- Patient education

#### Physician Partner

The physician, in conjunction with the MEC, customizes all clinical protocols and defines criteria for:

- Patient selection
- Patient education preparation
- Communication with each care team discipline, family and others involved in the postoperative continuum of care

**Ask us about leading a local program, and learn how USPI creates relationships that create better care – like the mySPINE Health Rapid Recovery Program.**

#### ABOUT USPI:

Since 1998, USPI has been an industry leader in the short-stay surgical business. We continue to maintain our commitment to our physician partnerships and the critical alignment that allows us to collectively deliver the highest-quality care with outstanding service to our patients. Overall, we are able to leverage our size, scope, and experience to deliver best practices for complex spine procedures.



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